

IMPORTANT SAFETY WARNING

Free inspection and maintenance for the optional Paper Feeder (PF-410) attached to KM-1620, KM-1635, KM-1650, KM-2020, KM-2035, KM-2050, KM-2550 (A3 Monochrome Copier)

Hoofddorp, The Netherlands – XX January 2019

Thank you very much for using KYOCERA products. As you know, KYOCERA Document Solutions Europe prides itself on providing high quality and reliable products.

In an extremely rare case, we have found the possibility of overheating (resulting in smoke or fire) from the optional 250-sheet paper feeder PF-410 (hereafter referred to as paper feeder), production of which was discontinued in year 2010.

In order for you to be able to use the product safely, we will conduct an **inspection and maintenance procedure on the paper feeder PF-410 free of charge**. We sincerely apologise for any concern or inconvenience caused.

We kindly ask all customers who are using the PF-410 paper feeder to contact KYOCERA Document Solutions Europe or the dealership that they purchased the product from as soon as possible.

Potential Failures and Solutions

OPTIONAL PAPER FEEDER (PF-410)

Phenomenon: Due to contact failure from breakage or deformation of the connector that connects the paper feeder to the main unit, possibly caused when moving the copier, abnormal heat might be generated on a part of the control board in an extremely rare case, and it might lead to smoke or fire. Damage and deformation of the connector might occur when the paper feeder is reattached from the main unit to move the copier or the like, and it does not occur during normal use.



A3
monochrome
copier

PF-410
(up to 3x
attached)



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telecommunications equipment, semiconductor packages and electronic components. During the year ended March 31 2018, KYOCERA Corporation's net sales totalled 1.42 trillion yen (approx. EUR 11.9 billion).

For more information and press-ready photos, visit <https://www.kyoceradocumentsolutions.eu/>.

