Document Solutions

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KYOCERA Sub-processors

KYOCERA Document Solutions Europe B.V. and its EU subsidiaries engage both KYOCERA entities and third parties as sub-processors for delivery of KYOCERA services. Here you will also find a list of proposed sub-processors to which customers have the ability to object to based on the KYOCERA Data Processing Terms and Conditions.

Third party sub-processor	Location	KYOCERA service
Amazon Web Services, Inc.	USA	License management and activation
Computer Engineering & Consulting, Ltd.*	Japan	KFS, (remote) maintenance
Fujisoft, Inc.*	Japan	KFS, (remote) maintenance
Fujitsu Broad Solution & Consulting Inc.*	Japan	KFS, (remote) maintenance
K.K. id*	Japan	KFS , (remote) maintenance
Microsoft Corporation, represented by Microsoft Ireland Operations, Ltd. (Microsoft Azure, region West Europe)	USA/Ireland	KFS
NEC Solution Innovators, Ltd.*	Japan	KFS, (remote) maintenance
Nihon Safenet K.K.*	Japan	License management and activation
SendGrid, Inc.*	USA	KFS
Skyline Product LLC*	Ukraine	KFS, (remote) maintenance
Software Research Associates, Inc.*	Japan	KFS, (remote) maintenance
TeamViewer GmbH*	Germany	(Remote) maintenance, NL only
Technical Group Laboratory, Inc.*	Japan	KFS, (remote) maintenance
Toshiba Information Systems (Japan) Corporation*	Japan	KFS, (remote) maintenance
Ubicom Holdings, Inc.*	Japan	KFS, (remote) maintenance
WAW Corporation*	Japan	KFS, (remote) maintenance

KYOCERA sub-processor	Location	KYOCERA service
KYOCERA Document Solutions Development America, Inc.*	USA	KFS, (remote) maintenance
KYOCERA Document Solutions Development Philippines, Inc.*	Philippines	KFS, (remote) maintenance
KYOCERA Document Solutions Europe B.V.*	Netherlands	KFS, License management and activation
KYOCERA Document Solutions Inc.*	Japan	KFS, (remote) maintenance, License management and activation

Proposed sub-processor	Location	Kyocera service	Objection deadline
None			

* Data is not automatically transferred to these sub-processors. In many cases the local service engineer can service the KYOCERA device without further assistance from sub-processors. Depending on the service request, the data may be sent to one or more of these sub-processors.